



**Funeral
cover from
the name
you trust**

Clientèle Funeral Dignity Plan

Valuable benefits

From R205 per month

Valuable funeral cover is available from R205 per month. The Clientèle Funeral Dignity Plan pays out a cash lump sum in the event of death. Your family can use this money to pay for funeral expenses or to cover additional costs as they may arise during this difficult time. We do not pay for specific funeral arrangements.

Pays within 24 hours

The Clientèle Funeral Dignity Plan pays out within 24 hours of receipt of relevant documentation. Yes, all valid claims are paid within 24 hours.

R200 Airtime when you claim

We will send R200 airtime on approval of the claim to help with the necessary funeral arrangements.

Add up to 13 people on 1 plan

You can choose cover for yourself, your spouse, 3 children and 8 extended family members.

Family cover

Family cover up to R500,000

Included benefits

- Unveiling benefit
- Grocery benefit

Enhanced benefits

You will have access to a 24 hour funeral helpline where professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.

Double Accident benefit

In the event of accidental death, beneficiaries will be paid out double the insured amount. This benefit applies to the main member only.

Clientèle Rewards

With the Clientèle App you can access Clientèle Rewards from the comfort of your home or office. The loyalty benefit offers policyholders significant monthly discounts on life's most valuable items. Download the Clientèle App now! It's clear, simple, easy and free to use on all major South African networks. The Clientèle App also allows you to buy a policy online, view your policy information and lodge a claim 24 hours a day.



Frequently asked questions



How do I get my claim paid out within 24 hours?

All valid claims will be paid within 24 hours. Claims will be validated once all necessary documents are received. The documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate
- A certified copy of the registration of death form (DHA 1663)
- Certified copies of the deceased's ID
- Certified copies of the beneficiary's ID

We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000
- Fax us on 011 320 3170
- SMS your policy number to 31041 and we'll call you back (standard rates apply)
- Visit our website and click on 'Contact Us'
- Email us at claims@clientele.co.za

How will I receive the airtime?

Once the claim has been approved, we will send the R200 airtime to the stipulated cell number.

Tell me more about the Grocery and Unveiling benefits?

The grocery benefit is available as cash or vouchers of R3,000, paid to the beneficiary for 3 months after the death of the insured. You can choose to have it paid out in one lump sum amount of R3,000 or to receive it as instalments of R1,000 for 3 months. This benefit forms part of the total payout amount. A cash amount of R2,000 is available to the beneficiary within 12 months after the death of the insured. You can choose when to receive the money for the unveiling. This benefit forms part of the total payout amount.

For more information

Should you have any questions about this plan or want to know more about any other products from Clientèle, please visit our website on: www.clientele.co.za or simply sms us and we will call you back.

Other products from Clientèle:

STANDARD LIFE PLAN: sms LIFE to 45487*

Pays up to R200,000.

H.E.L.P PLAN: sms HELP to 45487*

Pays out up to R200,000 per year

PREMIUM H.E.L.P PLAN: sms PREMIUM TO 45487*

Pays up to R3,000 per day. Paid from day one.

LEGAL PLAN: sms LEGAL to 45487*

Professional legal services, 24 hours a day.

* Standard rates apply.



Clientèle

Clientèle Office Park, Corner Rivonia & Alon Roads, Morningside, 2196

Monday to Friday 08h00 – 17h00. Saturday 08h00 – 12h00

Tel: 011 320 3000 Fax: 011 320 3133

Email: services@clientele.co.za Website: www.clientele.co.za Mobisite: www.clientele.mobi

Long-term insurance policies are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and licensed insurer: FSP 15268. Premiums escalate by 10% and benefits escalate by 6% annually. Short-term insurance policies are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and licensed insurer: FSP 34655. This is a monthly renewable policy with premiums and benefits escalating by 10% annually.

The Rewards programmes are provided by CBC Rewards(Pty) Ltd, which provides non-insurance services and products relating to lifestyle and loyalty benefits. The Rewards programmes are offered either as stand-alone products, or as optional loyalty benefits to policyholders in conjunction with insurance policies offered by either Clientèle Life Assurance Company Limited, or Clientèle General Insurance Limited. For policy or The Rewards programme terms and conditions visit www.clientele.co.za or contact us on 011 320 3000. Parties are remunerated for their services to the brand.

This brochure and its contents do not constitute financial advice. Terms and conditions apply.