



NEW

Clientèle Ultimate Dignity Plan



Clientèle
FUNERAL



The only plan that pays back all of your money – on top of your cover amount

Clientèle Ultimate Dignity Plan

Valuable benefits

We pay back all your money. Yes, all your premiums back – in cash

The Clientèle Ultimate Dignity Plan is the Funeral plan that will pay back all your premiums, in addition to your cover amount. So, if you take out cover of R50,000 we will pay the full R50,000 to the beneficiaries PLUS we will pay back every single cent paid on the policy for that member. The money will be paid on a valid death claim.

Half of your premiums back at 65

We know you worry about your family should you die. But you also worry about money when you retire. Clientèle now gives you the option to receive 50% of your premiums back in cash at the age of 65. The money can be used to ease the pressure of not earning an income anymore. The remaining 50% of premiums will be paid back to the beneficiaries upon death. This benefit only applies to main members who join before the age of 50.

From R215 per month

Valuable funeral cover is available from R215 per month. The Clientèle Ultimate Dignity Plan pays out a cash lump sum in the event of death. Your family can use this money to pay for funeral expenses or to cover additional costs which may arise during this difficult time.

Pays within 24 hours

The Clientèle Ultimate Dignity Plan pays out valid claims within 24 hours of receipt of relevant documentation. Yes, all valid claims are paid within 24 hours.

R200 Airtime when you claim

We will send R200 airtime on approval of the claim to help with the necessary funeral arrangements.

Add up to 13 people on 1 plan

You can choose cover for yourself, your spouse, 3 children and 8 extended family members.

Individual and Family Plans available

Individual cover is available up to R100,000.

Family cover up to R500,000. 3 Children are covered at no additional cost on your Family Plan.

Included benefits

- Unveiling benefit
- Grocery benefit
- Transport benefit

Enhanced benefits

You will have access to a 24 hour funeral helpline where professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.

Immediate Accident benefit

You are covered immediately for accidental death.

Clientèle Rewards

With the Clientèle App you can access Clientèle Rewards from the comfort of your home or office. The loyalty benefit offers policyholders significant monthly discounts on life's most valuable items. Download the Clientèle App now! It's clear, simple, easy and free to use on all major South African networks. The Clientèle App also allows you to buy a policy online, view your policy information and lodge a claim 24 hours a day.



Frequently
asked
questions



How is it possible for Clientèle to pay back all my money?

We are rewarding you for paying your premiums every month. Many people stop paying their premiums. Not only do they lose that money, but their family is not covered when the inevitable happens. Clientèle have very skilled professionals who know how to create value. That is how we are able to pay back all your money. You have made us the 'People's brand.' Now it is time for us to give even more back.

How do I get my claim paid out within 24 hours?

Claims will be validated once all necessary documents are received. The documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate
- Certified copies of the deceased's ID
- Certified copies of the beneficiary's ID

We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000
- Fax us on 011 320 3170
- SMS your policy number to 31041 and we'll call you back (*standard rates apply*)
- Visit our website and click on Claims
- Email us at claims@clientele.co.za

How will I receive the airtime?

Once the claim has been approved, we will send the R200 airtime to the stipulated pre-paid cell number.

Tell me more about the Grocery, Unveiling and Transport benefits?

The grocery benefit is available as cash or vouchers, paid to the beneficiary for 3 months after the death of the insured. You can choose to have it paid out in one lump sum amount of R3,000 or to receive it as installments of R1,000 for 3 months. The unveiling benefit is a cash amount of R2,000 which is available to the beneficiary within 12 months after the death of the insured. You can choose when to receive the money for the unveiling. The transport benefit is a once off cash amount of R2,000 which can be used to help with the transport arrangements for the funeral. These benefits form part of the total cover amount.

For more information

Should you have any questions about this plan or want to know more about any other products from Clientèle, please visit our website on: www.clientele.co.za or simply sms us and we will call you back.

Other products from Clientèle:

STANDARD LIFE PLAN: sms LIFE to 45487*

Pays up to R200,000.

H.E.L.P PLAN: sms HELP to 45487*

Pays out up to R200,000 per year.

PREMIUM H.E.L.P PLAN: sms PREMIUM TO 45487*

Pays up to R3,000 per day. Paid from day one.

LEGAL PLAN: sms LEGAL to 45487*

Professional legal services, 24 hours a day.

* Standard rates apply.



Clientèle

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Long-term insurance policies are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and licensed insurer: FSP 15268. Premiums escalate by 10% and benefits escalate by 6% annually. Short-term insurance policies are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and licensed insurer: FSP 34655. This is a monthly renewable policy with premiums and benefits escalating by 10% annually.

The Rewards programmes are provided by CBC Rewards(Pty) Ltd, which provides non-insurance services and products relating to lifestyle and loyalty benefits. The Rewards programmes are offered either as stand-alone products, or as optional loyalty benefits to policyholders in conjunction with insurance policies offered by either Clientèle Life Assurance Company Limited, or Clientèle General Insurance Limited. For policy or The Rewards programme terms and conditions visit www.clientele.co.za or contact us on 011 320 3000. Parties are remunerated for their services to the brand.

This brochure and its contents do not constitute financial advice. Terms and conditions apply.