



Clientèle H.E.L.P Plans Additional Benefits

Clientèle Standard H.E.L.P Plan

from

R360

per month

Clientèle Ultimate H.E.L.P Plan

from

R390

per month

Clientèle Premium H.E.L.P Plan

from

R655

per month

This is not a medical scheme and the cover is not the same as that of a medical scheme. This policy is not a substitute for medical scheme membership.

Long-term insurance policies are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and licensed insurer: FSP 15268. Premiums escalate by 10% and benefits escalate by 6% annually.

For terms and conditions visit www.clientele.co.za or contact us on 011 320 3000. This information does not constitute financial advice.

Procedure for service utilization: Contact Europ Assistance on 0860 320 333 and select menu item number 2.

Emergency Assistance Benefits

24 Hour Helpline

Benefits:

- Emergency Medical Services:

This is a 24-hour emergency assistance helpline, which will arrange for necessary help you may require during a medical emergency including Emergency Medical Assistance involving evacuations or relocation.

- Personal Health Advisor:

Personal Health Advisor offers access to professional assistance services that deal with health queries 24 hours a day, 365 days a year.

Advice services include:

- The Audio Health Library
- Emergency Medical Advice
- Assessing day-to-day symptoms
- Important health knowledge
- Drug database
- Poisoning
- Health Counselling
- AIDS and Cancer
- Addiction
- Stress management
- Trauma debrief
- Assistance for rape victims

- Trauma, Assault and HIV Counselling: In the event of a traumatic experience you may call the helpline where dedicated and trained counsellors are available to listen and talk you through your recovery.

Health plans: sms **HEALTH** to 45487
(sms free of charge)

By sending a SMS, you consent to Clientèle processing and retaining your personal information in line with our Privacy Policy which is available on www.clientele.co.za.