



Funeral Product Brochure



FUNERAL



An easy to use summary of our Funeral products.
For more information please [visit our website](#).

Funeral Cover



Clientèle Funeral Plans are **affordable**

We have a range of options to suit your needs.
Plans start from R250 p/m and pay up to R100,000.
We pay out a cash lump sum – to use as you choose.
All valid claims are paid within 24 hours.



Funeral cover from the name you've **trusted for more than 25 years.**





Basic Benefits

- From R250 per month;
- R110,000 family cover for less than R2 per person per day;
- Cover up to 13 people on 1 plan;
- Pays out within just 24 hours;
- R200 airtime when you claim;
- Includes a grocery, transport and unveiling benefit.



Enhanced Benefits

Professionals will assist you with various aspects of the funeral arrangements, like grief counselling, repatriation of the body and discounted rates with various funeral suppliers.



For a personalised quote,
please visit our [website](#) and
use the quote calculator





Compare our Funeral Plans

Pick the product you can afford and the option that suits your needs.

	FUNERAL DIGNITY PLAN	ULTIMATE DIGNITY PLAN
Cover starts from	R250 p/m	R270 p/m
Pays between	R25,000 and R100,000	R15,000 and R100,000
No of people you can cover	13 people on 1 plan	13 people on 1 plan
Airtime	Pays R200 airtime when you claim	Pays R200 airtime when you claim
Accidental Death Benefit	Immediate cover In the event of accidental death, beneficiaries will be paid out double the insured amount.	Optional
Included Benefits	Grocery Benefit: R3,000 Unveiling Benefit: R2,000	Grocery Benefit: R3,000 Unveiling Benefit: R2,000 Transport Benefit: R2,000
Premium Payback Benefit	No.	Yes. We will pay back all your premiums, plus your full cover amount upon death, or you can choose to receive half your premiums back at age 65 and the balance upon death.
Funeral Helpline	24 Hour	24 Hour

Claiming is easy with Clientèle

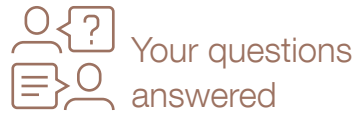
We make it easy for you to submit your claim. Choose the method you are most comfortable with:

- Contact us on 011 320 3000;
- Fax us on 011 320 3170;
- SMS your policy number to 31041 and we'll call you back (standard rates apply);
- Email us at claims@clientele.co.za;
- Visit our [website](#) and click on 'Claim';
- Clientèle App: click on 'Claim'.

How soon will Clientèle pay out my claim?

All valid claims will be paid within 24 hours. Documents you need to send for a 24 hour payout are:

- A certified copy of the death certificate;
- A certified copy of the registration of death form (DHA 1663);
- Certified copies of the deceased's ID;
- Certified copies of the beneficiary's ID.



Please tell me more about the Premium Payback Benefit?

The Clientèle Ultimate Dignity Plan is the Funeral plan that will pay back all your premiums in cash in addition to your cover amount.

So, if you take out cover of R50,000 we will pay the full R50,000 to the beneficiaries PLUS we will pay back the premiums paid on the policy for that member. The money will be paid upon a valid death claim. Alternatively, you can choose to get half of your premiums back at age 65 if you take out the policy before the age of 50 and the rest upon death.

Funeral Plans:
sms **FUNERAL to **45487**



You can change your details, buy a new product or lodge a claim via our App, 24 Hours a day.

The App is free to use on all major SA networks. This means that Clientèle will pay for the data that the App uses.



Clientèle

Clientèle Office Park, Corner Rivonia & Alon Roads, Morningside, 2196

Monday to Friday: 08h00 – 17h00 • Saturday: 08h00 – 12h00

Tel: 011 320 3000

Fax: 011 320 3133

Email: services@clientele.co.za

Website: www.clientele.co.za

Mobisite: www.clientele.mobi

Funeral Plans: sms **FUNERAL** to **45487** (sms free of charge)

Disclaimers

**By sending a SMS, you consent to Clientèle processing and retaining your personal information in line with our Privacy Policy which is available on www.clientele.co.za.

Long-term insurance policies are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and licensed insurer: FSP 15268. Premiums escalate by 10% and benefits escalate by 6% annually.

Short-term insurance policies are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and licensed insurer: FSP 34655. This is a monthly renewable policy with premiums and benefits escalating by 10% annually.

The Rewards programmes are provided by CBC Rewards (Pty) Ltd, which provides non-insurance services and products relating to lifestyle and loyalty benefits. The Rewards programmes are offered either as stand-alone products, or as optional loyalty benefits to policyholders in conjunction with insurance policies offered by either Clientèle Life Assurance Company Limited, or Clientèle General Insurance Limited.

For policy or The Rewards programme terms and conditions visit www.clientele.co.za or contact us on 011 320 3000.

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