



# Mobile Product Brochure



**MOBILE**



An easy to use summary of our Mobile products.  
For more information please [visit our website](#).

# Clientèle Mobile



**Significant savings on data and airtime**

Introducing Clientèle Mobile which offers significant savings on data and airtime, helping you to stay connected with your loved ones. Rewarding Conversations are now a Clientèle Mobile SIM card away.

Clientèle Mobile SIM cards are available for purchase in the Clientèle App and at a Clientèle kiosk in a mall near you. Get a SIM card and access some of South Africa's most affordable airtime and data deals. Clientèle Rewards members get additional discounts on airtime & data and other exciting specials from time to time.

Helping you to stay **connected** with your loved ones



## Client services & App assistance

- For free assistance from any Clientèle Mobile number dial 135;
- From any other network dial 087 825 1155;
- WhatsApp 061 131 8004;
- Emergency Services (Free from any phone) dial 112;
- To check your balance: Dial \*140# or via the Clientèle App;
- To set up your voicemail dial 132;
- Lost your SIM card? Call Clientèle Mobile on 087 825 1155.

## Why Clientèle Mobile?

- Purchase/order your SIM card on the Clientèle App;
- Your SIM card will be activated within 24 hours after you RICA at our mall kiosk near you, or through the Clientèle App;
- Your Clientèle Mobile SIM card can be couriered to you. Please choose this option when signing up;
- Discounted airtime and data conveniently available through the Clientèle App;
- You will receive 100MB free data once your SIM card is activated. Clientèle Blue and Silver Rewards members get an additional 200MB free data (100MB after your first

Rewards fee payment and 100MB after your second Rewards fee payment). To qualify simply confirm debit order details for your policy(ies) via DebiCheck;

- Are you a Clientèle Rewards member? Then you can enjoy even more savings on airtime and data with your Clientèle Mobile SIM card;
- Clientèle Rewards members get up to 35% discount.
- [Visit our website](#) to view Clientèle Mobile data and airtime rates as well as SIM card collection locations.

**Clientèle Mobile:**  
\*\*sms MOBILE to 45487



You can change your details, buy a new product or lodge a claim via our App, 24 Hours a day.

The App is free to use on all major SA networks. This means that Clientèle will pay for the data that the App uses.



# Clientèle

Clientèle Office Park, Corner Rivonia & Alon Roads, Morningside, 2196

Monday to Friday: 08h00 – 17h00 • Saturday: 08h00 – 12h00

Tel: 011 320 3000

Fax: 011 320 3133

Email: [services@clientele.co.za](mailto:services@clientele.co.za)

Website: [www.clientele.co.za](http://www.clientele.co.za)

Mobisite: [www.clientele.mobi](http://www.clientele.mobi)

**Clientèle Mobile:** sms **MOBILE** to **45487** (sms free of charge)

## Disclaimers

\*\*By sending a SMS, you consent to Clientèle processing and retaining your personal information in line with our Privacy Policy which is available on [www.clientele.co.za](http://www.clientele.co.za).

Long-term insurance policies are underwritten and administered by Clientèle Life Assurance Company Limited, an authorised financial services provider and licensed insurer: FSP 15268. Premiums escalate by 10% and benefits escalate by 6% annually.

Short-term insurance policies are underwritten and administered by Clientèle General Insurance Limited, an authorised financial services provider and licensed insurer: FSP 34655. This is a monthly renewable policy with premiums and benefits escalating by 10% annually.

The Rewards programmes are provided by CBC Rewards (Pty) Ltd, which provides non-insurance services and products relating to lifestyle and loyalty benefits. The Rewards programmes are offered either as stand-alone products, or as optional loyalty benefits to policyholders in conjunction with insurance policies offered by either Clientèle Life Assurance Company Limited, or Clientèle General Insurance Limited.

For policy or The Rewards programme terms and conditions visit [www.clientele.co.za](http://www.clientele.co.za) or contact us on 011 320 3000.

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