



ACTUAL CLIENTS

ACTUAL CASES

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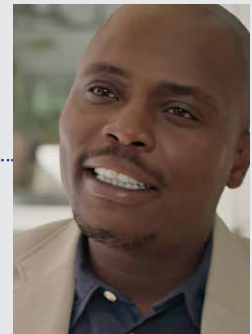
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**We will help you
draft your Will**



“Clientèle Legal got my money back”

“I got a student loan, but even after I paid them back, they kept deducting money!” explains Mthandani Vezi. The loan facility simply would not acknowledge his complaint and queries. Shouting and arguing did not help.



Mthandani Vezi,
actual client

That’s when Mthandani decided to keep calm and call his lawyer. “I called my lawyer at Clientèle Legal. Not only did they stop the payments from continuing – they helped me get all my money back! I was very happy.”

Tough economic times often highlight problems with debt collection or payment difficulties, says Ashlina Ramdutt from Clientèle Legal: “Most people cannot afford it if a debit order is taken off wrongly from their bank account. You become poorer for something that is not your fault, when all you are trying to do is act lawfully. That is where Clientèle Legal

will step in very quickly on your behalf. We handled all communication on our client’s behalf and the money was returned.” Ashlina Ramdutt from Clientèle Legal says it is important to keep all the loan documentation safe, as this will assist later in holding the other party true to their contract and obligations.

Mthandani has obtained his educational qualification and is currently an educator in a special needs school in Port Shepstone. “Thank you, Clientèle Legal, you have restored my faith in justice. There are still companies that look out for us.”



Does someone owe you money?

Keep calm and call your lawyer.

Ashlina Ramdutt, Clientèle Legal

Lawyers
Tip





CONSUMER PROTECTION

1 2 3

TOP 3 THINGS TO KNOW

Faulty Goods

1. Use your rights

According to the Consumer Protection Act No 68, you have the right to return faulty, damaged or poor quality goods within six (6) months of the date of purchase. It is not up to the dealer to grant you permission. It is your choice and your right. Use it.

2. You have options

As a consumer, you have the right to a full refund of the purchase price OR a replacement item OR you can ask for it to be repaired at their expense. The supplier cannot decide for you which option is right for you.

3. Keep all paperwork

Don't be surprised if a store, even a reputable one, does not fulfil their obligations to their consumers. Stay calm and call your lawyer if they don't help you. (And keep all your slips and paperwork. It will make the encounter a lot easier.)

Call your lawyer as soon as possible to avoid disappointment. Like all legal matters there are exceptions and your lawyer can guide you as to the most effective process from the start.



STRANGE CRIMES AROUND THE WORLD



Naked burglar falls through roof!

A 24-year-old naked man crashed through the ceiling of a home in British Columbia in 2015. He ransacked the whole house and searched every cupboard but didn't steal anything. He was arrested when he got stuck in the air vent, trying to escape.





IN THE NEWS

Self defense: What are your rights?



According to STATS SA, approximately 1.4 million houses were broken into in the last 12 months. It is a situation each citizen has contemplated. But think carefully about responding with violence. You might be arrested instead! Know your rights.

Our constitution gives citizens the right to protect themselves and their property, but that does not mean that you can simply shoot or ward off intruders the way you see fit in the moment. Violence of any kind is only legally permissible when the attacker poses a direct and significant threat to you. In other words, it is not enough that the intruder is on your property or 'looked like' they might physically harm you. The intruder must be in the process of attacking you or posing a direct and immediate threat to your personal or sexual integrity or property. Furthermore,

your response must be proportionate to the alleged offence. Shooting someone as they run away with a TV will not be considered commensurate by some magistrates; firstly because the act of running away proves that you were not directly in danger of being harmed by that person, regardless of how annoyed you are. Secondly, death might not be considered 'reasonable' as a defence against minor theft.

Even in the event of being assaulted, your self-defence might be seen as unlawful if

you continued retributive force after you had stopped the attack from proceeding any further. A good guideline is to aim to immobilise the person if you can and then call the police or local CPF if you are part of one.

A pre-emptive strike is also illegal. 'Fear' is simply also not enough to argue self-defence during a home invasion, even if the intruder is armed. You will have to prove afterwards that the intruder was in fact armed – and that they intended to use the weapon, which might be difficult.

The same legal rights apply when you defend someone else against an attacker.

Having said that, each case of self defence will be judged on merit and most judges will apply the 'reasonable man' test: what would a reasonable person do under such circumstances.

The best advice is to keep yourself out of such situations as much as you can and think about your options beforehand so you don't have to make poor choices when the time comes.

Source: www.statssa.gov.za

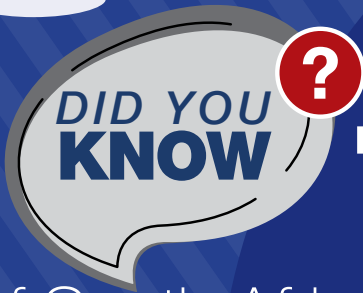
CASE STUDY



On 14 October 2016 a Kwa-Zulu Natal man was convicted of murder and reckless endangerment to a person or property and sentenced to 10 years in jail. The accused claimed he fired his gun in self-defence. He was convicted partly because he testified that, at the moment of firing the shot, his antagonist was in a conversation with someone else and had not drawn his weapon yet, even though he made verbal threats about shooting. The legal rule of *dolus eventualis* had been satisfied: knowing that your action might result in the death of another.



SUPERIOR LEGAL SERVICES IN ACTION!



70%

of South Africans do not **have a Will!**



As part of our commitment to our loyal clients, we include a Will drafting service. Let one of our lawyers assist you in writing your final wishes. A proper legal document will go a long way towards peace of mind for the whole family, as well as making sure your assets and estate is finalised as quickly as possible. Your loved ones will appreciate this foresight when the time comes.

You can download a **FREE** copy of a Will template from our website: www.clientele.co.za



KNOW YOUR LAWYER

Ashlina Ramdutt Clientèle Legal Lawyer

"I enjoy solving problems and helping people. That is why being a lawyer with Clientèle Legal is so satisfying: we get to use the law in exciting ways to get our clients the best results. I have become quite skilled at recoveries and debt collections.

This type of case often overwhelms a client, but a lawyer's letter can make all the difference. Not only do I solve a financial hassle for the client, but I played a part in justice being done. That makes me feel good."



Clientèle
LEGAL

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