



Clientèle

**2 Free Spins for an Early December Premium
December 2024
Terms and Conditions**



1. Promotion Period:

1.1 The promotion runs from 27 November 2024 until 13 December 2024

2. How to Participate:

- 2.1 You will be allocated 2 free Royalty spins in the Clientele App if you:
- (i) Pay a cash premium on your account during the promotion period;
 - (ii) Are an active Clientèle Life or Clientèle General policy holder, Rewards member or CBC PERKS member at the time of the draw and;
 - (iii) Have paid your premium via Pay@ or PayU.
- 2.2 Kindly take note, there is no entry fee or purchase necessary to benefit from this promotion;
- 2.3 The paid premium must be made against an active policy;

3. Participants:

- 3.1 Will receive 2 free spins within 24 hours of receipt of a cash payment;
- 3.2 Will not be able to transfer spins;
- 3.3 Can have a maximum of 2 free spins allocated;
- 3.4 Will have their payment allocated to a December 2024 premium. If more than 1 payment is received for a December 2024 premium, the additional payment will be allocated to the next months premium;
- 3.5 By participating in this promotion you are indicating your agreement to be bound by these terms and conditions;
- 3.6 The Promoter reserves the right to alter or cancel the promotion at its discretion, without recourse.

4. Promoters:

- 4.1 This promotion is conducted by Clientèle Life Assurance Company Limited (Registration Number: 1973/016606/06), and Clientèle General Insurance Limited (Registration Number: 2007/023821/06) and CBC Rewards (Pty) Ltd (collectively known as Clientèle). Clientèle's registered office is at Clientèle Office Park, Corner Rivonia and Alon Road, Morningside, 2196.
- 4.2 Kindly take note that Clientèle is the Promoter of this promotion and is responsible for the administration thereof.
- 4.3 These benefit rules ("rules") are the official rules. These rules (together with any official benefit communications) will govern and apply to the promotion. Please take a moment to review these rules.
- 4.4 By your participation, you agree that these rules will govern all aspects of your relationship with the promotion and promotion-related agents, and the Promoter. These rules can only be modified (or superseded) by the Promoter (in their reasonable discretion), in the form of a written revision posted on the Promoter website or (at the Promoter's sole discretion) any other potential official promotion communication method reasonably calculated to reach a majority of potential participants.



5. General Terms and Conditions- In addition to the terms stated in clauses 1-4 above

a) Who can enter:

You are entitled to participate in this promotion if you (i) are a natural person who is at least 18 years old and has a South African ID document; (ii) have an active Clientèle Life and/or Clientèle Legal policy, and/or any Clientèle Rewards or Perks products; (iii) have valid contact details. You may NOT participate if you are a supplier of goods or services in connection with this promotion, or if you are a director, member, partner, employee, agent of, IFA, or consultant to any of the Promoters or any other entity which directly or indirectly controls or is controlled by the Promoters, or if you are any of the aforementioned persons' spouse, life partner, parent, child, brother, sister or business partner (v) Clientèle staff who have a personal policy..

b) Use of participant and winner information:

- i. By participating in this promotion, you agree to subscribe to and receive newsletters from the Promoters. Any marketing material sent to you will have a clear opt-out option should you wish to unsubscribe.
- ii. Winners will allow promoters, and their associated companies to use their (i) photographs, and (ii) to be involved in any marketing of the Promoters or the promotion, and have freely elected to allow the Promoters to (a) take photographs of them, and (b) publish their names on the Promoters' marketing platforms including websites, newsletters and social media accounts.
- iii. Winners acknowledge that they will be given the opportunity to refuse any of the options stated in 2.2 above.

c) Unforeseen events:

- i. The Promoters, and their associated companies, agents and contractors assume no liability whatsoever for any direct or indirect loss, damage, death, personal injuries, defamation, invasion of privacy or claims based on publicity rights arising in connection with this promotion and/or promotional offer.
- ii. No member of the Promoter is responsible for lost, delayed, misdirected, internet or computer malfunctions, errors in transmission or any condition beyond the control of the Promoters which may cause the promotion to be disrupted or corrupted.

d) Limitation of liability:

To the fullest extent permitted by applicable law (but not otherwise) the Promoters, their agents responsible for administering the promotion, as well as the prize sponsors assume no responsibility and are not liable for (i) the accuracy or otherwise of the prize description or illustration, (ii) the non-availability, loss, interception or interference with, late receipt or damage of or to any prize, notification or other communication, or (iii) any representation, warranty, condition or guarantee in respect of any prize.

e) General Rules:

- i. By participating in this promotion, you agree to all the promotion rules set out above, without exception.
- ii. The Promoter's decision is final and binding and no correspondence or negotiations will be entered into, with the exception of the notification of the winners through the Website notification.
- iii. If a participant contravenes these rules, the participant may, in the Promoter's discretion, be disqualified from the promotion.
- iv. Income taxes relating to the prizes, if any, are the sole responsibility of the prize winners.
- v. The laws of the Republic of South Africa govern this promotion.



- vi. The Promoter reserves the right to cancel or alter any aspect of the promotion at any time at its sole discretion without liability.
- vii. Participants in the promotion understand and agree that in order to offer the promotion; the Promoter must collect and use personal information about participants. This promotion is conducted under the terms of applicable privacy statements.
- viii. These terms and conditions are subject to change according to the promoter's discretion.