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Clientèle

Competition – THE BIG SCREEN, BIG REWARDS CAMPAIGN

Win a Holiday

01 October - 30 October 2026

**Competition Period:**

- 1.1 The competition starts on 01 October 2026, 08:00.
- 1.2 The competition closes on 31 October 2026, 00:00.

How to enter:

To enter, participants must:

- Watch any Movie at participating Nu Metro cinema during the Competition Period;
- Scan the official Competition QR code displayed or made available in connection with the qualifying movie
- Complete the online Competition entry form; and
- Submit the completed entry form successfully.

Eligibility Criteria:

The Competition is open to persons who:

- are 18 years or older;
- are South African residents and are legally entitled to participate in a promotional competition in South Africa;
- comply with the entry requirements set out in these Terms and Conditions; and
- provide accurate and complete information when entering.

The Prize:

- Return flights for Two adults sponsored by LIFT Airline
- Two nights at The Capital Pearls Umhlanga – Superior Studio Ocean Facing
- Dinner and breakfast for Two at The Capital Pearls Umhlanga
- Airport transfers by Travel for Change
- Shuttle to uShaka Marine World by Travel for Change
- uShaka Marine World combo tickets for Two adults
- VIP Nu Metro SCREENX movie experience
- Shuttle to Gateway Mall
- 60-minute couples' spa treatment at Camelot Spa at The Pearls.

General Terms & Conditions

- Clientele Benefits Company and Nu Metro reserve the right to disqualify any participant who:
 - i. Provides false or misleading information,
 - ii. Attempts to manipulate the Competition or entry process,
 - iii. Uses fraudulent means to enter; or
 - iv. Otherwise acts in a manner that compromises the integrity of the Competition,
 - v. Breaches these Terms and Conditions.



- Participants are responsible for ensuring that the information submitted is correct and up to date.
- The prize is subject to availability and the individual terms and conditions of the relevant service providers.
- By entering into this Competition and providing your personal details, you consent to the Clientele Group processing your information for purposes of this competition and for future marketing purposes. You may opt out of future marketing at any time via our website.
- Personal information may include the participant's name, contact details, age and other information required for verification and prize fulfilment
- Clientele Benefits Company and the relevant Competition partners will process personal information in accordance with the Protection of Personal Information Act 4 of 2013 (POPIA) and applicable privacy legislation.
- Participants' personal information will be used for the purpose of administering the competition and generating leads for Clientele Perks product. Information will not be used for unrelated marketing purposes without the appropriate consent or other lawful basis.
- Clientele Benefits Company and the Competition partners will not be responsible for technical failures, network failures, website downtime or other circumstances outside their reasonable control that prevent an entry from being submitted.
- No responsibility will be accepted for entries that are lost, delayed, incomplete or not successfully received due to technical or other failures outside the reasonable control of the Competition organizers.
- The prize is subject to availability and the terms and conditions of each service provider.
- Travel and accommodation are subject to off-peak availability. The winner will be required to agree on suitable dates with the relevant service providers.

CHANGES TO THE COMPETITION

- Clientele and Nu Metro reserve the right, where reasonably necessary and subject to applicable law, to amend, suspend or cancel the Competition or any aspect of the Competition.
- Where a material change is made, reasonable efforts will be made to communicate the change to participants.
- If a prize component becomes unavailable due to circumstances outside the reasonable control of the Competition organizers, a prize of equal or similar value may be substituted.

Affiliated Sponsors' Terms and Conditions:

LIFT Airlines T&C's

- All flights are strictly subject to promotional seat availability in designated booking classes and are not guaranteed on all flights, dates, or times.
- Promotional availability is limited and may be restricted during peak travel periods, including school holidays, public holidays, long weekends, and high-demand travel days (such as most Fridays and Sundays).
- Travel must be completed within six (6) months from the date of issue of the prize letter. Extensions will not be granted.
- The prize is non-transferable and may only be used by the named prize winner for the particular travel not any other travel purposes



- Where the prize is valid for more than one traveller, the prize winner must be one of the travelling passengers. Where the prize is valid for one traveller only, the prize winner must be the traveller.
- The prize is not redeemable for cash, credit, or any other alternative.
- Booking requests must be submitted in advance and will only be confirmed once eligible promotional inventory is available. If requested dates are unavailable, alternative travel dates will be required.

Usage & Forfeiture:

- Where a prize is issued for two (2) travellers, both travellers must travel together on the same booking and itinerary. If only one (1) traveller uses the prize, the unused portion will be forfeited and may not be transferred, reissued, or used at a later date.
- Where a prize includes return travel, both outbound and inbound sectors must be used as booked. If any sector is not utilised, the unused sector will be forfeited and may not be used separately, rebooked, or credited for future travel.

Changes and Cancellations:

- Once the booking is confirmed, any changes will be subject to fare
- Differences (if applicable), which must be paid by the prize winner.
- Cancellations or postponements within 0 to 3 days before departure will result in the prize letter becoming invalid.

The Capital Hotels T&C's

The prize will be valid for one year from the date issued (you can let me know once

- The prize is not transferable and cannot be redeemed as a cash value
- Any drinks (alcoholic / none) during dinner is at the guest's own account
- Dinner and breakfast are served at the inhouse restaurant
- The prize is specific to the Capital Pearls in Umhlanga

PROMOTIONAL COMPETITION COMPLIANCE

- This Competition will be conducted in accordance with applicable South African laws and regulations governing promotional competitions.
- Participants are encouraged to retain proof of entry until the Competition has been concluded.
- The organisers reserve the right to verify entries and require reasonable proof of eligibility



- This competition is conducted by Nu Metro in conjunction with CBC Rewards (PTY) (LTD) (Registration Number 2016/195909/07). Their registered offices are at Clientèle Office Park, Corner Rivonia and Alon Road, Morningside, 2196
- Nu Metro is responsible for the administering of the competition, choosing of the winners, while CBC Rewards is responsible for coordinating the administration of the prizes through the affiliated sponsors.

LIMITATION OF LIABILITY

- To the extent permitted by law, Clientele, Nu Metro and Sponsors will not be liable for any loss or damage arising from participation in the Competition or use of the prize where such loss or damage results from circumstances beyond their reasonable control.
- Nothing in these Terms and Conditions excludes or limits any liability that cannot lawfully be excluded or limited.
- Participants and their partners participate in the prize experiences subject to the applicable terms and conditions of the relevant service providers.